

## Orissa Train Tragedy

We at Niva Bupa would like to extend our support and assistance to those impacted in the Orissa Rail Accident. We have simplified the documentation and claim settlement process and defined a dedicated SPOC & helpline number in an attempt to provide timely support to our customers.

### Claim Intimation Procedure:

1. You can call up on our dedicated helpline number **01204774350** for any assistance.
2. Our executive will guide in claims filing and process.
3. You can also submit the reimbursement claim through our website by clicking on this link: <https://transactions.nivabupa.com/claims/pages/health-claim.aspx>
4. Please get in touch with our Nodal officer (Mr. Anurag Singh) @ **01204774350** for any further assistance on the claim.

### Claims reported details of Orissa Train Accident:

Name Of Insurance Company		Niva Bupa Health Insurance Company Limited				as on :05JUL2023		
Settlement of claims in respect of Train Accident victims: Accident happened at Orissa State on 02.06.2023								
S No	Type of Insurance	Claims Reported		Claims Settled		Claims Outstanding		Remarks
		No.	Amount (In Rs lacs)	No.	Amount (In Rs lacs)	No.	Amount (In Rs lacs)	
1	Personal Accident policies (PMSBY)*	NIL	NA	NIL	NA	NIL	NA	
	1 a) Death	NIL	NA	NIL	NA	NIL	NA	
	1 b) Disablement	NIL	NA	NIL	NA	NIL	NA	
2	Policies issued through IRCTC*	NIL	NA	NIL	NA	NIL	NA	
	2 a) Death	NIL	NA	NIL	NA	NIL	NA	
	2 b) Disablement	NIL	NA	NIL	NA	NIL	NA	
	2 c) Medical Expenses	NIL	NA	NIL	NA	NIL	NA	
3	Personal Accident(Other than PMSBY)*	NIL	NA	NIL	NA	NIL	NA	
	3 a) Death	NIL	NA	NIL	NA	NIL	NA	
	3 b) Disablement	NIL	NA	NIL	NA	NIL	NA	
	3 c) Medical Expenses	NIL	NA	NIL	NA	NIL	NA	
4	Health Claims	NIL	NA	NIL	NA	NIL	NA	
5	Misc. Claims including Embedded policies	NIL	NA	NIL	NA	NIL	NA	

\*Claims in respect of Death, Disablement and Injury medical expenses to be segregated in reporting